



Frequently Asked Questions

How do I turn in my money on the day of the Plunge?

Any money you have in-hand must be turned in at registration. This includes cash, checks, and money orders. Credit card donations are also accepted at registration.

How old do you have to be to Plunge?

Anyone can participate. (Under 18 requires parent or guardian signature.)

Where I can change before and/or after the Plunge?

There are bathrooms located in Wet'n Wild Emerald Pointe that can be used for changing.

What should I wear to the Plunge?

Whatever you want, within the following guidelines:

- No wetsuits allowed
- Wearing shoes is strongly encouraged
- Lewd or indecent bathing suits or outfits are not permitted. Please remember that this is a family event. Participants who disregard this policy will be asked to cover up or will be escorted from the park.

How do I purchase a registration and claim a fundraising page?

When you register for a Registration with a Fundraising event, we'll automatically generate a fundraising page for you so friends and family can donate. This support article will walk you through how to purchase a registration and claim your fundraising page. Please follow [these](#) directions when signing up for the Plunge on our Classy fundraising page.

How do I edit my personal fundraising page?

After you create a fundraising page, you can edit its details and personalize the content. Learn how to edit your personal fundraising page. Learn more [here](#)!

How do I create a fundraising team?

When you fundraise for an organization using Classy, you can create a fundraising team and invite other supporters of the organization to combine your efforts. Learn how to create a fundraising team [here](#)!

How do I invite team members to my fundraising team?

When you create a team fundraising page, you can invite others to join your team. Learn how to invite team members. Learn more [here](#)!

Who should checks be made out to?

Special Olympics North Carolina. Include in the memo area of the check the Plunger's name or the name of the Cool School that is to be credited.

How can I make a donation without using my credit card online?

Donors can do one of the following:

- Call SONC at 919-719-7662 and make a donation via the phone using a major credit card
- Write a check for Special Olympics North Carolina or SONC and mail it to:
 - Special Olympics North Carolina
Attn: 2020 Cool Schools Plunge
2200 Gateway Centre Blvd., Ste. 201,
Morrisville, NC 27560
 - Include in the memo area of the check the Plunger's name or the name of the team that is to be credited.
 - Allow at least 5 business days from the date that the check arrives at SONC for the donation amount to be reflected in a participant's online fundraising total.
- Drop off the donation to SONC Headquarters at the above address

Does SONC issue refunds?

Charitable contributions are non-refundable, and the minimum Plunge registration fee is considered a charitable contribution and is therefore also non-refundable.



Frequently Asked Questions – Cool Schools Polar Plunge and inclusion rally

What is the minimum amount that my team needs to raise?

Cool Schools must raise a minimum of \$1,000 for a team of 20 or more students, faculty, or administration. If you have a team of 20, that means each person only has to raise \$50!

Can I just come to the rally?

Of course! Like previous Spread the Word rallies, it is free and open to the public. Schools can choose to attend the rally, cheer on the plungers and enjoy the family-friendly activities.

What if I'm not a Cool School but want to plunge?

You're welcome to come plunge, too! Individual plungers have a registration fee of \$30 and can raise beyond that amount.